

General Tech Support

What do I need to watch the livestream or Digital Access in my home?

LIST OF ESSENTIALS:

You NEED: Internet Connection

BEST OPTION : NETWORK CABLE (FASTEST AND MOST RELIABLE)

- WiFi (Need to know: network name and password, where your modem and router are)
- How to Test Internet Speed (use whatever device you will livestream on)

Go to speedtest.net

Hit “Go”

Download speed is the important one! (Minimum 5-10 Mb/sec)

*Can use data from a cell service on your phone or tablet as a backup plan in case your internet gets finicky

You NEED: A Device to Stream the Event

BEST OPTION : LAPTOP

- 2nd best option: Tablet
- 3rd best option: Phone

You NEED: To Connect Your Devices to a TV

IF YOU’RE USING A LAPTOP...

- BEST OPTION: HDMI Cable
- SECOND BEST OPTION: VGA Cable (if you have an older TV)

IF YOU’RE USING A TABLET/PHONE...

- You may need an HDMI adaptor, which plugs from the HDMI cord to your charging port on your phone / tablet. Then the HDMI cord plugs into your TV
- You can also use Apple Mirroring or Chromecast
Roku, Apple TV or streaming apps may not work